



## Introduction

As a Registered Social Landlord (RSL), Yoker Housing Association Limited is required to submit an Annual Assurance Statement to the Scottish Housing Regulator (SHR) by 30 November 2020. This document represents the statement that the Management Committee considered and agreed at its meeting on 26 November 2020.

## Format of Annual Assurance Statement

The SHR has not been prescriptive about how the Annual Assurance Statement should look, and we have therefore been able to develop something that we think will work for us and our customers, whilst also meeting SHR's expectations. In forming a view, the Management Committee considered the Association's performance in each of the following areas:

- Assurance and notification
- Scottish Social Housing Charter performance
- Tenants and service users redress
- Whistleblowing
- Equality and human rights
- Statutory guidance
- Organisational details and constitution
- Regulatory Standards of Governance and Financial Management

## Our approach

In determining our approach we have considered

- what level of assurance is proportionate, considering our organisation's business and context;
- sources of assurance and evidence and their sufficiency and reliability; and
- whether we need independent assurance and what that should be.

The Association commissioned an independent assessment of our compliance with the Regulatory Standards of Governance and Financial Management during 2019. The result of that assessment was that while there was partial compliance with regulatory standards one to six (regulatory standard number seven not being considered applicable), there were a number of areas of weakness in our approach. The Association took action to address these weaknesses with priority having been given to areas of material non-compliance. Further reviews to assess progress were carried out in January and October 2020. The conclusion of the latest review is that there are no indications of material non-compliance with the Regulatory Standards of Governance and Financial Management.

In assessing materiality, we have considered whether any area of non-compliance

- seriously affects the interests and safety of tenants, people who are homeless or other service users;
- threatens the stability, efficient running or viability of service delivery arrangements;
- brings us into disrepute or raises public or stakeholder concern about our organisation or the social housing sector; or
- puts at risk the good governance and financial health of the organisation.

## Our assessment

It is the Management Committee's view that it is meeting the regulatory requirements as set out in Chapter 3 of the Scottish Housing Regulator's Regulatory Framework.

We approved our Annual Assurance Statement at the meeting of our Management Committee on 26 November 2020.

I sign this statement on behalf of the Management Committee of Yoker Housing Association Limited.

  
Graeme Shields  
Chairman

Date: 26 November 2020