



Introduction

As a Registered Social Landlord (RSL), Yoker Housing Association Limited is required to submit its first Annual Assurance Statement to the Scottish Housing Regulator (SHR) by 31 October 2019. This document represents the statement that the Management Committee considered and agreed at its meeting on 30 October 2019.

Format of Annual Assurance Statement

The SHR has not been prescriptive about how the Annual Assurance Statement should look, and we have therefore been able to develop something that we think will work for us and our customers, whilst also meeting SHR's expectations. In forming a view, the Management Committee considered the Association's performance in each of the following areas:

- Assurance and notification
- Scottish Social Housing Charter performance
- Tenants and service users redress
- Whistleblowing
- Equality and human rights
- Statutory guidance
- Organisational details and constitution
- Regulatory Standards of Governance and Financial Management

Our approach

In determining our approach we have considered

- what level of assurance is proportionate, considering our organisation's business and context;
- sources of assurance and evidence and their sufficiency and reliability; and
- whether we need independent assurance and what that should be.

The Association commissioned an independent assessment of our compliance with the Regulatory Standards of Governance and Financial Management during 2019. The result of that assessment was that while there was partial compliance with regulatory standards one to six (regulatory standard number seven not being considered applicable), there were areas of non-compliance. The Association has taken action to address these areas of non-compliance with priority having been given to areas of material non-compliance.

In assessing materiality, we have considered whether any area of non-compliance

- seriously affects the interests and safety of tenants, people who are homeless or other service users;
- threatens the stability, efficient running or viability of service delivery arrangements;
- brings us into disrepute or raises public or stakeholder concern about our organisation or the social housing sector; or
- puts at risk the good governance and financial health of the organisation.

Our assessment

It is the Management Committee's view that having addressed the material areas of non-compliance it can provide assurance that it is meeting the regulatory requirements as set out in Chapter 3 of the Scottish Housing Regulator's Regulatory Framework except in the following area:

Equality and Human Rights – we do not currently have all the data relating to each of the protected characteristics – we plan to gather this data with a view to being fully compliant by 31 March 2020.

We approved our Annual Assurance Statement at the meeting of our Management Committee on 30 October 2019.

I sign this statement on behalf of the Management Committee of Yoker Housing Association Limited.

Graeme Shields
Chairman

Date: 30 October 2019