

HOUSING MANAGEMENT & MAINTENANCE REPORTS

9.8.3 - LIST OF APPROVED CONTRACTORS 2024 / 2025 REPORT to the Meeting of the Full Management Committee, Thursday the 30th of May 2024.

Name	Trade	Performance Against Completion Target 2022 / 2023	% of Repairs Reported Completed First Time	Complaints Received Against Contractor	No of Complaints Upheld	Action Taken	Comments
A Brown Electrical	Electrical Installation and Maintenance	100%	100%	0	0	N/A	Performance satisfactory
ADG Plumbing & Heating	Plumbing & Heating	100%	100%	1	0	N/A	Performance satisfactory
Alwurk Electric Ltd	Electrical Installation and Maintenance	N/A	N/A	0	0	N/A	Performance satisfactory – New contractor
Caledonian Maintenance Services Ltd	Cleaning Contractor	100%	100%	0	0	N/A	Performance satisfactory
DRM Electrical Contractors	Electrical Installation and Maintenance	100%	100%	0	0	N/A	Performance satisfactory
Efficient Group Ltd	Energy Performance Evaluator	100%	100%	0	0	N/A	Performance satisfactory – New contractor
Glasgow Property Refurbishments Ltd	Multi-Trades	97%	100%	0	0	N/A	Performance satisfactory
GM Electrical Contracts Ltd	Electrical Installation and Maintenance	99%	100%	0	0	N/A	Performance satisfactory
Graham Pest Control	Pest Control	100%	100%	0	0	N/A	Performance satisfactory
GreenAir Environmental Ltd	Asbestos Testing	100%	100%	0	0	N/A	Performance satisfactory
Hiflow Heating & Plumbing Ltd	Multi-Trades	99%	99.7%	1	0	Discussed with Contractor	Performance satisfactory
John Doherty & Co Limited	Plumbing & Heating	100%	99.5%	0	0	N/A	Performance satisfactory
John McMunn Joiners & Maintenance	Multi-Trades	99%	100%	0	0	N/A	Performance satisfactory
K & G Roofing	Roofing Contractor	100%	100%	0	0	N/A	Performance satisfactory
Kerr Plumbing & Heating	Plumbing & Heating	100%	100%	0	0	N/A	Performance satisfactory
MacMillan Property Maintenance Ltd	Multi-Trades	100%	100%	1	1	Contractor unable to fulfil ECO service. New emergency contractor appointed.	Performance satisfactory
Probe Drainage Specialists	Drainage Specialists	100%	100%	0	0	N/A	Performance satisfactory
Property One Limited	Emergency Service – Joinery & Electrical	100%	100%	0	0	N/A	Performance satisfactory – New contractor
Sight, Sound & Security Systems Ltd	Alarms, CCTV, Door Entry	100%	100%	0	0	N/A	Performance satisfactory
Smith Technical Ltd	Multi-Trades	100%	100%	0	0	N/A	Performance satisfactory – New Contractor
Trayndale Garden Maintenance Services	Landscaping	100%	100%	0	0	N/A	Performance satisfactory
The Bathroom Surgery	Sanitary Ware Repair Specialist	100%	100%	0	0	N/A	Performance satisfactory – New Contractor
The Ventilation Experts	Fan Maintenance & Ventilation	100%	100%	0	0	N/A	Performance satisfactory
G8 Energy Solutions	Plumbing & Heating (commercial)	N/A	N/A	N/A	N/A	N/A	Performance satisfactory – Office Premises
KFS Solutions Ltd	Fire and Intruder Alarm Systems	N/A	N/A	N/A	N/A	N/A	Performance satisfactory – Office premises
Office Care Scotland	Portable Appliance Testing (PAT)	N/A	N/A	N/A	N/A	N/A	Performance satisfactory – Office premises
Record UK Ltd	Automatic / Manual Door Repairs	N/A	N/A	N/A	N/A	N/A	Performance satisfactory – Office premises
CCG (Scotland) Ltd	Multi-Trades	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
City Building	Roofing Contractor	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
Community Workforce Partnership	Multi-Trades	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
Conservation Masonry	Stonework Repairs	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
Cruden Building and Renewals Ltd	Multi-Trades	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list

HOUSING MANAGEMENT & MAINTENANCE REPORTS

9.8.3 - LIST OF APPROVED CONTRACTORS 2024 / 2025 REPORT to the Meeting of the Full Management Committee, Thursday the 30th of May 2024.

Name	Trade	Performance Against Completion Target 2022 / 2023	% of Repairs Reported Completed First Time	Complaints Received Against Contractor	No of Complaints Upheld	Action Taken	Comments
Everwarm Ltd	Multi-Trades	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
Greig Avinou	Cleaning Contractor	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
JR Construction (Scotland) Ltd	Multi-Trades	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
J. S. Harvie & Co	Painting Contractor	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
L&D Services	Multi-Trades	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
MCR Scotland Ltd	Multi-Trades	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
Mitchell Drainage & Waste Services Ltd	Drain clearing and sewage specialists	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
Mossley (Scotland) Ltd	Stonework/building restoration specialists	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
SAS (Satellites & Aerials) Ltd	Television aerial specialists	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list
Select Facilities (Scotland) Ltd	Multi-Trades	N/A	N/A	N/A	N/A	N/A	Not utilised 2023 / 2024 but to remain on list